



### Personal

- Auto
- Home
- Umbrella
- Toys and valuables
- Identity theft

### Business

- Business owner's policy
- Commercial package policy
- Property
- General liability
- Workers' compensation
- Umbrella

### Specialty

- Healthcare
- Industrial property
- Management liability
- Professional liability
- Industrial risks
- Marine
- Technology
- Surety
- Excess & surplus
- Specialty programs

### International

- Property
- Casualty
- Marine
- Political
- Aviation
- Energy

Introducing new coverages, entering new sectors and expanding our appetite to offer even more solutions

## Track Record of Strong Performance



## ▶ The Hanover at a Glance

### Agency Carrier of Choice



### Helping to Provide Peace of Mind

Every claim – no matter how big or how small – is important to us. We give our policyholders peace of mind that we will be there for them when something bad happens and every step along the way until their lives and business are restored.



Source: The Hanover Insurance Group

### Claims Service that's Second to None



Source: The Hanover Satisfaction Survey  
J.D. Power

The  
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